Chad Koslovsky

Technical Customer Engineer | APIs & Identity

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Interactive resume and work: https://nametag.koslovsky.xyz

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Summary

I handle customer escalations, build diagnostics, and leave clear steps for the next engineer. I've led a hosting NOC and implemented OAuth, OIDC and token exchange for production applications and APIs.

Skills

- OAuth, OIDC, PKCE, token exchange
- SAML, SCIM, Microsoft Entra ID
- TypeScript, PostgreSQL, Bash
- Linux, Monitoring, diagnostics

Professional Experience

Founder / Product Engineer / Systems Lead

Technomancy IT LLC

Present

- Take on-call support requests directly and own client software through production deployment and troubleshooting.
- Implemented OAuth/OIDC for applications and APIs, including PKCE and token exchange. Worked on SAML/SCIM, AWS IAM and Microsoft Entra ID integrations.

Senior Systems Engineer / Datacenter Architect

Front Range Internet Inc.

2015 - 2020

- Ran NOC operations and handled escalations across customer hosting and server infrastructure.
- Built operator diagnostics and documented incident handoffs and recovery checks for the next engineer.

Systems / Software Engineer

Office Evolution

2014 - 2015

- Built a Linux router that mapped individual Wi-Fi accounts to the right office VLAN and enforced per-office access and bandwidth.
- Automated router and firewall provisioning and built a front-desk tool for Wi-Fi troubleshooting.

Network & Systems Engineer

PlumChoice / Everon

2012 - 2014

- Troubleshot client networks and endpoints, took on-call escalations, and built diagnostics for recurring support issues.
- Worked directly with business owners and end users during incidents and support handoffs.

Infrastructure and Systems Focal

IBM

2010 - 2012

- Coordinated shared infrastructure changes and service escalations across application and infrastructure teams.
- Wrote Perl, Bash, VBA and PHP scripts and built an internal backup tool that reduced reliance on paid licensing.

Selected Projects

ProofMark | Identity and verification workflow

Completed client contribution

- Contributed to recipient routing, signing verification and audit history across a document-signing workflow with API and webhook integrations.

Technomancy IT Platform

Independent product

- Built a client support platform that links tickets to customer records and devices while separating staff and customer access.

Education

Front Range Community College

Computer Science coursework

2011 - 2013

Certifications and Training

CompTIA A+ | CompTIA | Earned

CompTIA Network+ | CompTIA | Earned